



Transportation Services Form  
Terms and Conditions – Ski Bus Services

Western Educational Adventures Inc.  
(250) 888-1622  
[www.westernadventures.ca](http://www.westernadventures.ca)

Ski Bus Services Terms and Conditions Version 1.2 October 23<sup>rd</sup>, 2025

**PLEASE READ THIS AGREEMENT CAREFULLY AS IT IS LEGALLY BINDING**

**I. Introduction**

Western Educational Adventures Incorporated is offering a ski bus service to help people access the ski hills on Vancouver Island.

**II. Definitions**

**WESTERN EDUCATIONAL ADVENTURES INCORPORATED** Hereinafter referred to collectively as: “WEA”.

**BUS, SKI BUS, SHUTTLE OR SKI SHUTTLE:** “BUS” OR “Bus”

**CLIENT, Client, PASSENGER or PASSENGER:** Refers to the person and/or organization paying for and/or utilizing the Ski Bus Service.

**VEHICLE:** Refers to any WEA vehicle. As our fleet has some older vehicles, features and comforts are not guaranteed and may vary from vehicle to vehicle. It is up to the CLIENT to confirm which features a vehicle has. WEA reserves the right to provide a different vehicle if the planned vehicle is no longer available for any reason.

**III. General Terms**

**Bus Type:** For most, if not all trips, WEA typically uses school buses or 15-passenger vans, not motor coach buses.

**Booking Confirmation:** All bookings are subject to availability. Reservations are confirmed upon full payment.

**Minimum Registration Requirement:** Trips may be canceled by WEA up to three (3) days in advance if minimum registration is not met.

**Cancellation by WEA:** WEA reserves the right to cancel trips without prior notice due to weather, safety concerns, maintenance, or other unforeseen circumstances.

**Bundled Tickets:** Any packaged deal or bundled tickets expire after April each year and cannot be carried over to the next ski season.

**Changes and Modifications:**

Any changes to an existing booking (such as passenger name, date, or pickup location) are at WEA’s sole discretion and subject to availability.

Change requests must be made at least one (1) business day prior to the scheduled departure.

A change fee between \$10 and \$20 may apply for any approved modification, depending on the nature and timing of the change.

**Refunds and Credits:**

- No refunds are provided for no-shows or late arrivals.
- No refunds are provided for bundled or discounted ticket purchases.
- Refunds are available only if the refundable/cancellation option has been purchased at the time of booking.



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- The additional fee paid for the refundable/cancellation option is non-refundable and will be forfeited upon cancellation.
- An administrative fee equivalent to the refundable option price may be applied to all refunds.
- If a bus cannot make it up the mountain, passengers will receive a credit valid until the end of the following ski season.
- No refunds will be issued if Mount Washington is open but weather or ski conditions are unfavorable.
- Pricing is subject to change and may vary from what is posted on the website due to demand, availability, or other factors.

### IV. Boarding and Transportation

**Timeliness:** Passengers must arrive at the designated pick-up locations **at least 30 minutes prior to the scheduled departure time**. If the bus arrives early, it will leave up to 30 minutes early at each stop.

**Missed Stops:** Passengers who miss the bus at their pick-up location must arrange to meet it at the next stop, at their own expense. However, the bus will not wait past the scheduled time under any circumstance.

**Sunday Evening Stops:** The Sunday evening return trip may not stop in Courtenay unless pre-arranged.

### V. Luggage Policies

#### Day Trips:

Each passenger is permitted to bring the following items on single-day ski bus trips:

- **One (1) backpack** up to 50 L in size.
- **One (1) pair of skis or one (1) snowboard.**
- **One (1) pair of poles.**
- **One (1) pair of boots** or a **boot bag containing boots** not exceeding **1.5 × the size of the ski boots** themselves.
- **One (1) small duffel bag** under 60 L in capacity.

#### Overnight Trips:

For weekend or multi-day ski bus trips (for example, departures on Friday and returns on Sunday or Monday), each passenger may also bring **one (1) medium suitcase** in addition to the day-trip allowance.

Approximate dimensions: **24–26 in (H) × 16–18 in (W) × 10 in (D)** (60–66 cm × 41–46 cm × 25 cm).

The medium suitcase **must not exceed 40 lbs (18 kg)** in total weight.

#### Additional or Oversized Luggage:

Extra luggage may be accepted **only if space allows** and **at WEA's discretion**. Additional luggage may incur an extra fee.

Passengers are responsible for clearly labeling all items and ensuring that gear is packed securely for transport. WEA assumes no responsibility for damage to or loss of improperly packed or unsecured equipment.

### VI. Passenger Policies

#### Children:

1. Aged 13 and above may travel unaccompanied.
2. Under 13 must be accompanied by an individual aged 16 or older.
3. WEA offers a supervision option for children aged 7–12, provided they have an adult waiting at Mount Washington or are enrolled in a full-day program at the mountain.

**Pets are not allowed on the bus.**



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### Behavior and Safety:

1. Passengers are expected to behave respectfully towards staff and other riders. Failure to comply may result in removal from the bus without a refund.
2. Food and drinks are permitted, but passengers must keep the bus clean. A cleaning fee may be charged at a rate of \$80/hr for any excessive mess.
3. The Client will be responsible for reimbursing WEA for any damage it causes to the bus.
4. Smoking, vaping, drugs and alcohol consumption are strictly prohibited while riding the bus.

### VII. Supervision Option for Children

WEA offers a **supervised transportation option** for children aged **7–12**. A supervision ratio of **1 staff member per 15 children** is maintained. Parents/guardians must ensure that their child is either **registered in a Mount Washington program** or has a **designated adult (age 16+) meeting them at the mountain**.

If the child does not have one of the above arrangements, WEA reserves the right to charge a **\$125 supervision fee** for the day, which will not include skiing.

**Please note:** To participate in the supervised transportation service, families must complete **both of the following registration steps prior to travel**:

1. **Register for the Supervised Ski Bus Program** through the WEA Registration Portal, including medical information, consent, and authorized pick-up details.
2. **Purchase a valid bus ticket** through the WEA Ski Bus Booking System.

Children who have not completed **both registration steps** will **not be permitted to board the bus**, and no refund will be issued for missed travel.

### VIII. Weather and Safety

**Cancellation due to Weather and Road Conditions:** WEA prioritizes passenger safety and reserves the right to cancel or delay services due to weather or road conditions. Passengers will be notified of cancellations via the contact information provided at booking.

**Missed Opportunities & Expenses:** WEA is not responsible for missed opportunities or expenses resulting from service cancellations or any delays.

### IX. Liability

**Passenger Property:** WEA is **not responsible for any personal belongings, equipment, or luggage** left unattended, lost, stolen, or damaged on the bus, at pick-up or drop-off locations, or at any associated venue. Passengers are responsible for ensuring that all personal property is removed from the vehicle at the end of each trip.

Unclaimed items may be held temporarily at WEA's discretion; however, WEA does not guarantee storage or return of any lost items. Passengers are encouraged to clearly label all belongings and to avoid bringing valuables or fragile items that cannot withstand normal handling.

**Securing Belongings:** Passengers are responsible for securing their own belongings during transportation.

**Parking and Vehicle Liability:** WEA is not responsible for any parking violations, fines, towing, theft, vandalism, damage, or loss involving passengers' vehicles. Passengers are solely responsible for locating legal parking and assume all associated risks. Any costs or consequences arising from parking or leaving a vehicle unattended are the sole responsibility of the vehicle owner.

**Delays:** WEA is not liable for delays caused by traffic, weather, or other circumstances beyond its control. Furthermore, WEA is not responsible for missed opportunities or expenses resulting from any service cancellations or any delays for any reason.



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**Injuries & Children:** WEA is only responsible for transportation unless it is a ski program where WEA is offering more than transportation. If a child is using WEA's supervised transportation service, WEA is only responsible for the child while on the bus and does not accept any liability before or after the bus ride. Whatever happens at the ski hill is not WEA's responsibility. Parents will be responsible for completing an informed consent document at the time of registration if wishing for WEA to provide ski bus supervision services.

### X. Additional Fees

**Fuel Surcharge:** A fuel surcharge may apply if fuel prices increase significantly.

### XI. Communication

Passengers are encouraged to check emails or phone messages for updates about trip status. WEA will make every effort to communicate any changes promptly.

### XII. Behavior and Maturity Policy

**Respectful behaviour:** Passengers must behave respectfully toward staff and fellow riders. Failure to comply may result in removal without a refund.

**Bullying & Harassment:** A zero-tolerance policy for bullying, harassment, or disruptive behavior applies on all trips.

**Safety and Cleanliness:** Passengers must maintain a clean and safe environment during travel.

### XIII. Emergency and Safety Policies

**Emergency Contact:** Emergency contact details must be provided for all minors in WEA's care at the time of booking and updated as needed.

**ILLNESS:** Passengers showing signs of illness should not travel; rescheduling options may be offered at WEA's discretion.

**Emergencies:** In case of emergencies during transit, WEA staff will provide first aid and notify emergency contacts.

### XIV. Additional Policies

**Lost and Found:** Items left on the bus may be held for one week. Retrieval must be arranged directly with WEA.

**Technology Use:** Passengers are discouraged from using disruptive electronic devices during the trip. Personal devices that create noise may not be used on the bus without headphones.

**By signing and submitting this agreement, riding the ski bus and/or paying the associated fees, the CLIENT acknowledges having read and agreed to the above Ski Bus Services Terms and Conditions.**

**By signing this agreement, I acknowledge that I am nineteen (19) years of age or older.**

\_\_\_\_\_  
Signature of CLIENT

\_\_\_\_\_  
Name of CLIENT

\_\_\_\_\_  
Date



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